

Heart of Scotstoun Limited

Annual Report 2012



Heart of Scotstoun Limited is a Scottish Charity under Scottish Charity Number SC042792
Registered under the Industrial & Provident Societies Acts 1965-1978
No. 2730RS - A Community Co-operative

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Message from the Chairperson

Hello and thanks for taking the time to read our first Annual Report! What an exciting first year it has been for everyone involved and for the Scotstoun community as a whole. After a long decade and a half of campaigning the doors of our lovely new community centre opened to all in June 2011.

Since then we have worked hard to build up a range of services and activities to offer and to encourage an open, inclusive and friendly place for everyone. Whether your 'thing' is knitting or zumba, walking or karate, gardening or yoga we have something for you. Our recently opened café run by Momentum Scotland offers a range of tasty treats and we offer specialised clubs and activities for the young and 'not so young'! Of course, if you would like to set up a club, rent space, become a volunteer or suggest ways we can improve what we do then just drop us a line or pop by!

Many of you will know that Heart of Scotstoun Limited is now both a charity and a Co-operative (specifically an 'Industrial & Provident society for the benefit of the community'). As described on page 4 we have a mission to act for the benefit of our community and we seek to abide by the seven Co-operative principles. This co-operative/charity business model for a community centre is unique in Scotland and we firmly believe that it offers a modern, sustainable and ethical path for us in today's difficult economic climate.

So how are we doing? Well, the results of our first public survey were really heartening but we know that there is no room for complacency. We still have much to do to maximise the potential of our centre and to reach out to all parts of our community. Just two of our ambitions for the year ahead are to develop the centre as a hub for learning (look out for our IT suite coming soon) and to improve the outdoor space around the centre.

I would like to express my heartfelt thanks to everyone who has played a part in making our first year one to remember: that includes our manager Fiona, our staff (including Vicky, Monty and Pauline who have now moved on having reached end of contract), our partners (in particular Dumbarton Road Corridor Environment Trust) and our funders. Finally, my thanks go to the good folk who give up their time to help us to achieve our goals. At the recent London 2012 Olympic and Paralympic Games, the 'games -makers' stood out as the real stars of the show – well the same can be said of our volunteers. I am immensely proud of them all - they are the beating heart of Scotstoun's community centre. They are our 'community-makers'.

Hope to see you soon,

Maria

Our Funders

Heart of Scotstoun Community Centre was built with generous support from the following funders, and the construction of the building was project-managed by Dumbarton Road Corridor Environment Trust.



The Hugh Fraser Foundation Clydeside Tenant Partnership

Since opening the Centre, we have also received grants from:

The Big Lottery Fund: Awards for All & Survive and Thrive

Community Food & Health Scotland

Community Jobs Scotland

Glasgow City Council: Garscadden & Scotstounhill Area Committee

Glasgow City Council: North West Environment Programme

SCVO & Remploy Wage Incentive Scheme



About Heart of Scotstoun Limited

The Heart of Scotstoun Centre is managed by a Community Co-operative, Heart of Scotstoun Limited, whose aims are that all the services and amenities it provides will be in accordance with the following **mission statement**:
“Heart of Scotstoun Limited is a Co-operative for the benefit of the Community which seeks to include all Scotstoun residents in the ownership, development, running and enjoyment of a thriving and sustainable community centre.”

The **7 Co-operative principles** are internationally recognised guidelines under which organisations like Heart of Scotstoun put their values into practice.

1st Principle: Voluntary and Open Membership

Heart of Scotstoun is a voluntary organisation, open to all.

2nd Principle: Democratic Member Control

We are a democratic organisation controlled by our members, who actively participate in setting our policies and making decisions. Those serving as elected representatives are accountable to the membership.

3rd Principle: Member Economic Participation

Members contribute equitably to, and democratically control, the capital of Heart of Scotstoun, which will soon include the community centre building. Members subscribe a minimal amount of £1 for which a share certificate is issued as a condition of membership. Members allocate surpluses for the following purposes: developing the Co-operative, maintaining a reserve, maintenance and repair of the building, and supporting other activities approved by the membership.

4th Principle: Autonomy and Independence

Like all Co-operatives we are an autonomous, self-help organisation run by our members.

5th Principle: Education, Training and Information

We provide education and training for our members, elected representatives and employees so they can contribute effectively to the development of our Co-operative. We provide information to all our members to ensure they are not excluded from the democratic process.

6th Principle: Co-operation among Co-operatives

Heart of Scotstoun aims to serve our members effectively and strengthen the Co-operative movement by working together through local, regional and national structures.

7th Principle: Concern for Community

Heart of Scotstoun seeks to work towards the sustainable development of our community through policies approved by our members.

The Heart of Scotstoun Community Centre

The Centre is intended for the use of individuals, groups and organisations that are providing activities and events which can enhance the quality of life for Scotstoun residents. The Centre facilities consist of:

- *The Main hall accommodating up to 130*
- *Several meeting/conference rooms for 10 - 50*
- *A Childcare Suite for up to 20 pre-fives.*
- *An IT Suite / flexible learning space for up to 30*
- *Our Café area with seating for up to 40*



Activities and Services

Currently there are approximately 30 room uses at the centre each week:

- Heart of Scotstoun and its volunteers provide a free Parents and Toddlers group (Clann Balmoral) and also a Seniors lunch and activity session (the Hearty Scotstoun Club).
- Also based in the Centre are many other activities run by a range of partner organisations (see pages 10-11).



- Other classes have been developed by volunteers or local service providers and are provided either free or for a small charge.
- In addition rooms at the Centre are rented by various organisations, charities and local people for meetings, workshops and other uses.

Several special events and projects have either been run or hosted by the Centre with the assistance of its volunteers. These have typically been available free to members of the local community, and have included our Opening Day, a Summer Carnival Parade and a Burns' night celebration. We have also run an activity taster day, volunteer events and collaborated with DRCET on 'Big Green Sundays'.

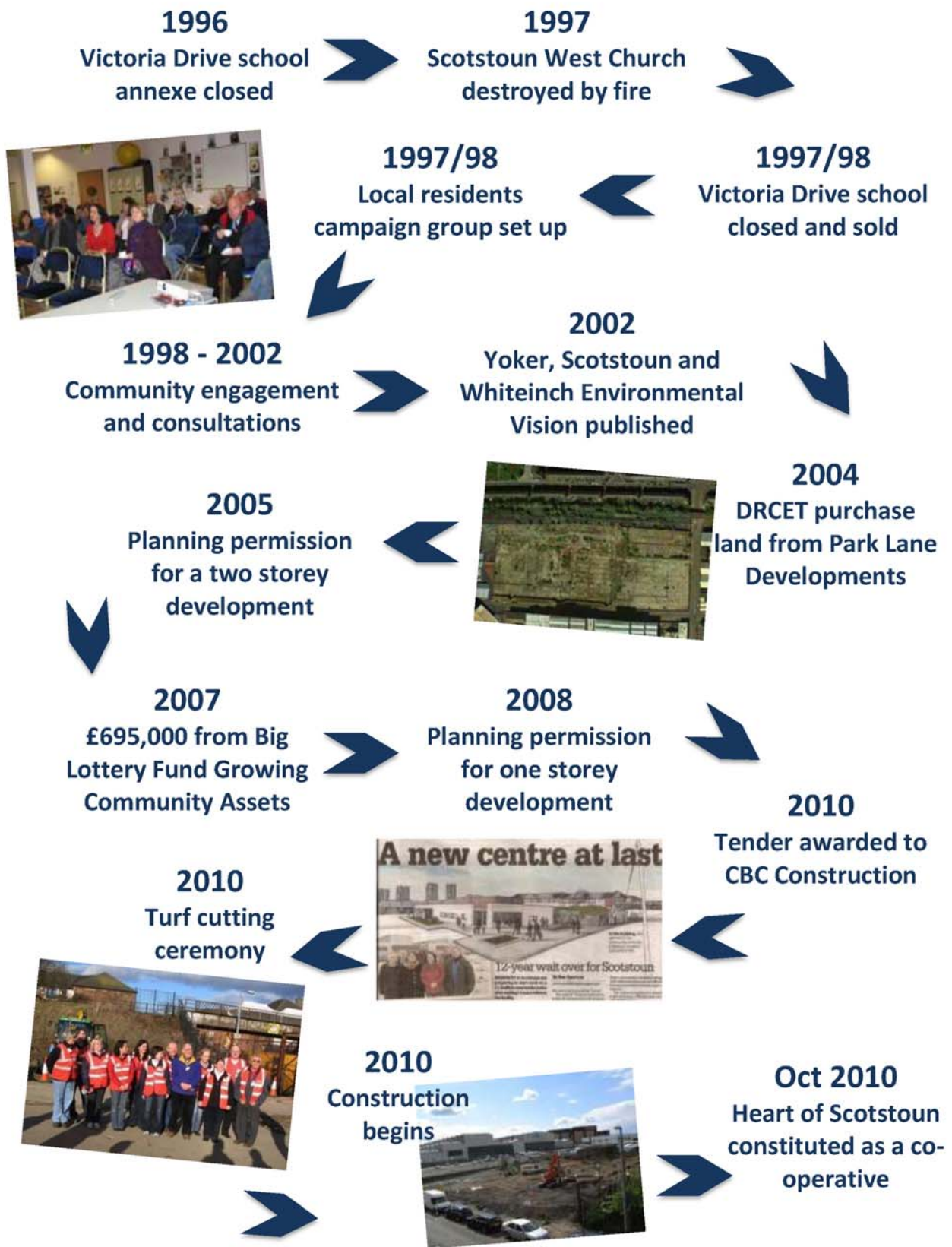


What people think about their Centre

A member and user survey carried out in March 2012 provided very positive feedback on progress to date and also will inform future development of the Centre and its services. Further details about the results of the survey are available at the Centre.

Our History

A long time ago in the West of Glasgow...



The journey since 1996



Dec 2010
Gok Wan launches the Vodafone World of Difference programme



Jan 2011
Building handed over to DRCET

Apr 2011
Centre Manager appointed

May 2011
Centre used as polling station for Scottish Parliament elections



Jun 2011
Official opening ceremony



Aug 2011
Summer Carnival parade in the local community

Dec 2011
Heart of Scotstoun gains charitable status

Sep 2011
Hearty Scotstoun seniors' lunch club started

Aug 2011
Clann Balmoral parent & toddler group launched



Jan 2012
The 1st HoS Burns Supper!

Mar 2012
Survive and Thrive funding awarded

Mar 2012
Café Momentum opens!

Jun 2012
600th member joins

May 2012
Local election polling station

Apr 2012
Inaugural member and user survey



Jun 2012
1st Birthday!



and to the future...

Our People

Heart of Scotstoun Members

Our Membership number has now reached over 600, and is rising every month!

Current members on the Committee which manages the Centre are Alison Earley, Maria Fletcher, Paul Gray, Mary MacIntyre, Jules Manson, Clare Scott and Marie de Souza. Other members who have served since company formation in 2010 are Niki Logan, Jasmin Piling and Ken Rolwegan. All have been volunteers and are to be thanked for their hard work, dedication and support to the Centre during its critical formative period.

Volunteers



25 regular volunteers typically help each month in the centre supporting general duties, gardening and landscaping, catering, marketing and helping to run activities. In addition ad hoc volunteering opportunities have attracted substantial numbers of volunteers into the centre since the Opening Day. A volunteer handbook and procedures have been developed to help us ensure we manage this aspect in a professional way.

Our volunteers have been essential to the Centre's progress and have been responsible for:

- running the seniors' Hearty Scotstoun Club
- holding twice-weekly parents and toddlers sessions with Clann Balmoral
- monthly 'Hands of Scotstoun' craft sessions
- supporting a host of community and other events held within the Centre
- creating the community gardensand much, much more!



Staff

The Centre employs staff when it can access suitable funding. Currently the Centre manager and 2 part-time Centre assistants are funded by The Big Lottery Fund under its Survive and Thrive initiative. Community Jobs Scotland has also provided invaluable assistance with staff placements to help us expand - 3 six-month positions to unemployed people have been made available to date, and approval has recently been gained for 2 more who will join us later in 2012.

Assistance to Employment and Training

Training has been given to volunteers to increase their skills, including first aid, health and safety, food hygiene, moving and handling and fire marshalling. Committee members have participated in training on several worthwhile topics, including how to manage the volunteer programme. In addition, Heart of Scotstoun has to date obtained funding for six community job placements lasting six months, aimed at helping the longer-term unemployed. Here are 2 of the employees we have appreciated working with.

After being unable to find a job on leaving college, Heather joined the new Heart of Scotstoun cafe in a Community Jobs Scotland role for 6 months as a Catering Assistant. During that time she has gained City & Guilds certification and had valuable practical experience in our cafe. With her placement coming to an end she is now looking for a permanent role as a commis chef, and the Centre and Momentum Scotland are able to give her an excellent reference.



Andrew came to the Centre as an Environmental Assistant via Remploy on a 6-month Wage Incentive Scheme and has quickly become an invaluable member of our team. He looks after all our recycling (we aim to recycle as much of our waste as possible) and carries out a range of other duties from watering the garden to organising meeting rooms for use.

How to get involved

Help our Centre thrive and grow!

Come along to any of the activities we offer

Drop in to Café Momentum for a coffee, meal or snack

Book Heart of Scotstoun as a venue for your meetings

Volunteer at the Centre, inside or outside

Join as a member to show your support

Tell your friends about us



Our partners in delivering services

We have been fortunate to work with some great organisations which have supported and joined with us in offering opportunities to the local community:

Dumbarton Road Corridor Environment Trust



DRCET, who are based in the Centre, are working with local organisations, including Heart of Scotstoun, to raise awareness of and take action on a range of environmental issues. These include Big Green Sundays, community gardens, cycling and local spaces and provide volunteering and training opportunities.

Momentum Scotland

Momentum Skills
Investing in People, Changing Perspectives

Café Momentum at the Centre opened in March 2012, providing its services to centre users and also to local residents, workers and businesses. Momentum Scotland, which operates the café, provides training and volunteer opportunities in the café and kitchen.



Dumbarton Road Corridor Youth Project

The youth space at the Centre has been expanded and now opens 4 nights a week with a varied program of club activities, sports, information sessions and much more.

A&M Training



Our very first activity provider A&M Dance continues to offer its popular free dance classes to local children twice every week.



Drumchapel Law and Money Advice Centre

DLMAC recently started to offer weekly advice sessions which provide a valuable service to residents in the Scotstoun area needing assistance.

Glasgow Association for Mental Health

Support of various kinds has been provided by GAMH at the Centre, including a weekly social club meeting offering a range of activities to service users.



Glasgow Life



Silver Deal Active sessions offering free Easy Exercise and also Arts & Crafts classes for seniors have proved a great success in the centre.



North West Glasgow Community Health Partnership

The Health Improvement Team has held several meetings and events at Heart of Scotstoun, including the very successful Youth Health Summits run for secondary school pupils.

Glasgow City
Community Health Partnership
North West Sector



Triquetra Services (Scotland)



This locally run charity has created the successful Scotstoun Broadsword Club which runs in the Centre and attracts members from all over Glasgow as well as locally.

The Heart of Scotstoun Centre has been pleased to be the venue for several week-long courses run by not-for-profit organisation Ùlpan, which encourages people to learn Gaelic in an innovative way.

Ùlpan



Walk Glasgow

Health walks led by trained local volunteers now take place twice a week starting from the centre, encouraging people of all abilities to take gentle exercise.



Our Centre also works with many individual teachers who deliver a wide variety of weekly leisure and exercise classes. Details of all these activities are always available in the Centre and online.

Our thanks are also due to the many organisations which have supported the Centre by hiring our facilities for their own meetings and events.

Financial Information

Statement of Financial Activities - Period from 15 October 2010 to 1 April 2012

	Unrestricted £	Restricted £	Total £
Incoming Resources			
Income from hire of facilities	26,005	-	26,005
Grants received	-	35,859	35,859
Donations	1,100	650	1,750
Fundraising	250	366	616
Fund transfers from prior organisations	1,122	-	1,122
Total Incoming Resources	28,477	36,875	65,352
Resources Expended			
Direct costs of room hires	1,743	-	1,743
Cleaning	3,561	-	3,561
Electricity	3,570	-	3,570
Gas	2,512	-	2,512
Insurance	1,072	-	1,072
Building maintenance & services	1,461	-	1,461
Telecommunications	2,368	-	2,368
Accounts & Governance	955	-	955
Office & administration costs	566	-	566
Other costs	1,298	-	1,298
Expenditure on grant-funded projects	-	29,051	29,051
Expenditure on other projects	-	791	791
Total Resources Expended	19,106	29,842	48,948
<u>Net Movement in Funds</u>	<u>9,371</u>	<u>7,033</u>	<u>16,404</u>

Balance Sheet as at 1 April 2012

Current Assets	£	Financed by:	
Debtors	6,502	Funds	£
Prepayments & Accrued income	3,452	Paid-up Share Capital	588
Cash at Bank and in hand	<u>16,298</u>	General Fund	4,371
	<u>26,252</u>	Building Maintenance Fund	5,000
Current Liabilities		Restricted Fund	<u>7,033</u>
Creditors & Accruals	<u>9,260</u>	Total Funds	<u>16,992</u>
<u>Net Assets</u>	<u>16,992</u>		

The above figures are extracted from the independently examined financial statements of Heart of Scotstoun Limited for the period from 15 October 2010 (the date of registration) until 1 April 2012.